

Planning Service Plan 2024-2025



Recommendation	Desired Outcome	Latest Note	Current Expected Costs	Original Due Date	Due Date	Progress Bar	Status Icon
<p>P 2023/24 03</p> <p>Development Management</p>	<p>Increase the efficiency and robustness of decisions made by the Planning Committee.</p>	<p>The Chief Executive commissioned PAS to provide guidance/best practice to the Council in 2022/2023.</p> <p>Officers also wish to review current procedures regarding site visits and the venue used for the Planning Committee.</p>		<p>30-Nov-2022</p>	<p>31-Mar-2024</p>	<p>75%</p>	<p>In progress</p>
<p>P 2016/17 01</p> <p>Planning Review Business Processes for Application Determination and S106 Agreements</p>	<p>To improve determination times including response times for consultees and post decision activity including legal agreements and condition clearances.</p> <p>MEASURES Adherence to redesigned business processes; completed SLAs / agreements with consultees.</p>	<p>Transfer Request: The Section 106 Process and wider Development Management Process reviews are being picked up as part of the Housing and Community Safety Programme and also from the Customer Focus Project looking at failure demand.</p> <p>Extension of Time Request: 30-Jun-2024 to allow the commencement of monitoring of plots.</p>		<p>30-Jun-2017</p>	<p>31-Dec-2024</p>	<p>50%</p>	<p>In Delivery/continuous process</p>

<p>P 2017/18 01</p> <p>Planning Complete the electronic capture of historic planning data.</p>	<p>More efficient and cost effective business processes centred on improved customer access to planning information and communication on planning enquiries.</p> <p>MEASURES</p> <p>Historic paper based plotting sheets and other information storage replaced by electronic storage enabling web and text based customer access and 'self-service' to assist site specific and property based searches such as site constraints; application records and site histories.</p>	<p>15 years of historic Section 106 data with plots are now being captured on DEF the planning system and Data Capture to enable the Transfer of Local Land Charge data to HMLR is being supported by their internal team. This will ensure the basic information required to complete a search is readily accessible.</p>		30-Apr-2020	31-Mar-2024	0%	In Delivery
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<p>PP&H 2022/23 05</p> <p>Housing Planning viability assessments</p>	<p>More Local Plan allocations are policy compliant, therefore more affordable housing is delivered. Better efficiency and consistency of judgements. Affordable housing to take a greater priority in s106 funding considerations.</p>	<p>Transfer Request: This element of working is being picked up as part of the Local Plan Review Process and now that a comprehensive review has been approved and will be reported to Northern Devon Futures oversight of this will remain.</p> <p>Business as Usual: The Development Management Team have been working with the District Valuer to ensure that Affordable Housing is set as a priority and that they take market conditions into consideration and not just carry out a desk top assessment. We will continue to monitor the Viability Assessments.</p> <p>Extension of Time Request: 30 September 2024.</p>		31-Mar-2023	31-Mar-2023	100%	Completed
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<p>PP&H 2022/23 06</p> <p>Planning Development Management process efficiency</p>	<p>To improve customer service To reduce end to end times to meet national targets To establish a more resilient staffing structure which identified new potential leaders / senior managers and incorporate a 'grow your own' approach To give greater recognition of the importance of the planning function in relation to their housing delivery</p>	<p>Transfer Request: This element of working is being picked up under the Housing and Community Safety Programme and also via the Customer Focus Project looking at feedback / failure demand.</p>		30-Sep-2022	31-Mar-2023	70% Section 106 Agreement s	In Delivery